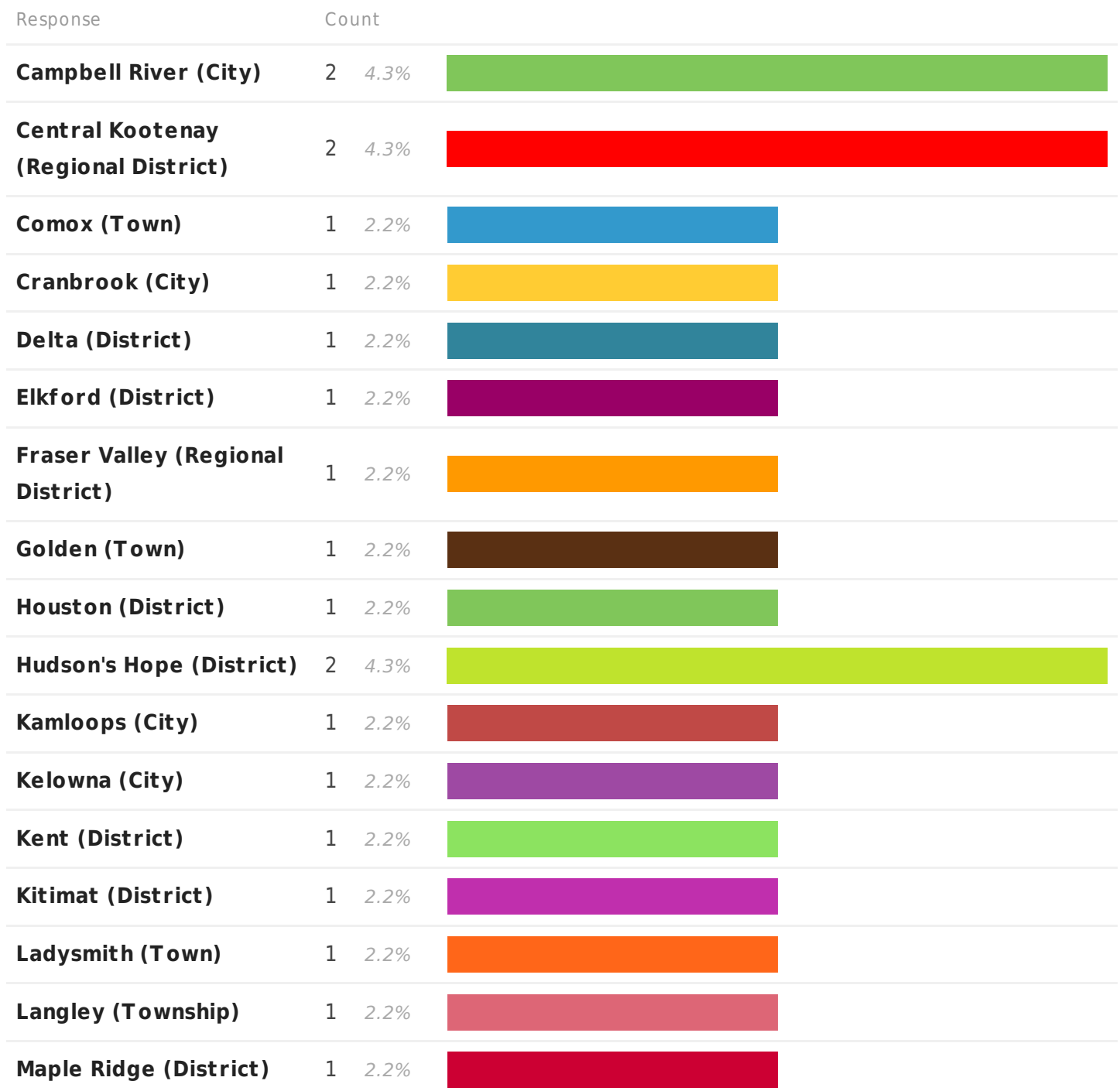
















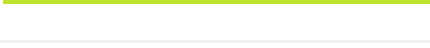


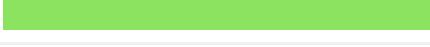
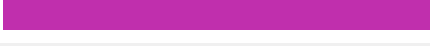

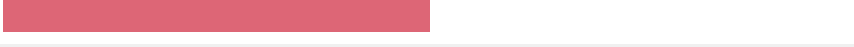

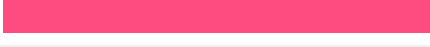



BCRPA Admissions 2014

* Filtered: Completed responses

Name of local government:



Response	Count	%	
New Westminster (City)	1	2.2%	
North Cowichan (District)	1	2.2%	
Oak Bay (District)	1	2.2%	
Osoyoos (Town)	1	2.2%	
Peachland (District)	1	2.2%	
Port Alberni (City)	1	2.2%	
Port Coquitlam (City)	1	2.2%	
Prince George (City)	1	2.2%	
Revelstoke (City)	1	2.2%	
Saanich (District)	1	2.2%	
Smithers (Town)	1	2.2%	
Sparwood (District)	1	2.2%	
Squamish (District)	1	2.2%	
Strathcona (Regional District)	1	2.2%	
Summerland (District)	1	2.2%	
Surrey (City)	1	2.2%	
Taylor (District)	1	2.2%	
Terrace (City)	1	2.2%	
Trail (City)	1	2.2%	
Ucluelet (District)	1	2.2%	
Vernon (City)	2	4.3%	
Victoria (City)	1	2.2%	
West Kelowna (District)	1	2.2%	
Whistler (Resort Municipality)	1	2.2%	

Response
Williams Lake (City)

Count
2,2%



Total: 46

Facility website

Response

Count

45 responses

<http://saanich.ca/>

www.houston.ca

www.terrace.ca

www.peachland.ca

www.golden.ca

www.revelstoke.ca

www.sparwood.ca

www.northcowichan.ca

www.newwestpcr.ca

whistler.ca/recreation

www.summerland.ca

www.cranbrook.ca and www.westernfinancialplace.ca

<http://www.rdck.ca/>

www.portcoquitlam.ca

www.Ladysmith.ca

www.oakbay.ca/parks-recreation

campbellriver.ca

www.elkford.ca

www.comox.ca/rec

mrpmparksandleisure.ca

greatervernonrecreation.ca

www.trail.ca

www.victoria.ca

www.district.kent.bc.ca

www.districtofwestkelowna.ca

www.kaltireplace.ca

www.rdck.ca

www.districtoftaylor.com

www.osoyoos.ca

www.strathconard.ca

www.kitimat.ca

www.surrey.ca

www.activewilliamslake.com

ucluelet.ca

www.princegeorge.ca

<http://www.campbellriver.ca/parks-recreation-culture>

www.kelowna.ca

www.smithers.ca

www.hudsonshope.ca

www.hudsonshope.ca

www.kamloops.ca

www.portalberni.ca

<https://squamish.ca>

fvr.bc.ca

Facility names

Variable	Count
Facility 1	13 responses
Facility 2	9 responses
Facility 3	5 responses
Facility 4	3 responses

Western Financial Place aquatic centre

Outdoor Pools

Centennial Outdoor Rink

WEstern Financial Place arena

Centennial Pool

Arenas

Civic Arena

Castlegar & District Community Complex

Kinsmen Arena

Sportsplex

Pitt Meadows Family Recreation Centre

Auditorium

Ferny Coombe Pool

Jim Lind Arena

Priest Valley Arena

Nelson & District Community Complex

Public Skating/Drop-in Hockey

Memorial Arena

Creston and District Community Complex

Community Centre

Maple Ridge Leisure Centre

Swimming Pool

Community Recreation & Cultural Centre

Royal LePage Place Arena

Kal Tire Place

Creston & District Community Complex

District Ice Centre

Outdoor Pool

Outdoor Pool

Brennan Park Recreation Centre

Defining Admission and Calculation of rates:

Variable	Count
Infant/Toddler	34 responses
Pre-school	32 responses
Child	42 responses
Youth	39 responses
Student	36 responses
Adult	44 responses
Senior	44 responses
Family	42 responses
Other	14 responses
Website location for admissions and rates	35 responses

<http://saanich.ca/parkrec/recreation/dropin/index.html>

<http://www.houston.ca/siteengine/activepage.asp?PageID=68>

terrace.ca

www.golden.ca

www.revelstoke.ca

whistler.ca/recreation

www.cranbrook.ca or www.westernfinancialplace.ca

www.delta.ca

http://www.rdck.ca/assets/Services/Recreation/Chelseys~Graphics/Nelson_Fall14_Final_web.pdf

www.portcoquitlam.ca

www.Ladysmith.ca

<https://www.oakbay.ca/parks-recreation/rates-schedules/rates-passes>

www.comox.ca/rec

mrpmparksandleisure.ca

greatervernonrecreation.ca

www.trail.ca

www.victoriai.ca/recreation

www.district.kent.bc.ca

kaltireplace.ca

www.rdck.ca

www.osoyoos.ca

<http://www.kitimat.ca/EN/main/residents/recreation-leisure/fees.html>

<http://www.surrey.ca/culture-recreation/6035.aspx>

www.activewilliamslake.ca

ucluelet.ca

www.princegeorge.ca

<http://www.campbellriver.ca/parks-recreation-culture>

<http://www.kelowna.ca/CM/Page2262.aspx>

http://www.smithers.ca/uploads/Bylaw_No_1745_-_Recreation_Fees_Charges_2014-15.pdf

www.hudsonshope.ca

www.tournamentcapital.com

www.portalberni.ca

squamish.ca

www.fvrd.bc.ca

<http://www.tol.ca/Parks-Recreation/Recreation-Admission-Fees>

n/a

n/a

Persons with a disability - pay the same rates as others in their age group

we classify a student and teen as the same category

young adult - ages 19 - 24 years; super senior - ages 85+

Golden Guest: 84+ years

80+ free

super senior 85 plus

Disabled Person - a person who in some aspect of their life may require support due to a physical or cognitive limitation. Accompanying Volunteer - a person accompanying a patron / participant for the direct benefit of the patron participating in recreation service.

Adult Shinny Hockey

85+ years old

90 years and older

super senior: 75+ years

Drop in Hockey 3.00

one or both parents/guardians plus up to four children, whether related or not (or all children in the same family, even if there are more than four)

Max of 2 adults and children living in household

10.75

n/a

two parent(s) or guardians and all children or youth under the age of 18 years living within the same residence

Adults and dependent children who are under the age of 18 and living in the same home. Foster children under the age of 18 residing with the family full time may also be included in the family pass

two adults and thier children

you, your spouse and your depenedants (18 and under)

\$9.50 (consists of 2 adults and their own children under 19 years)

means one or more adults, and his/her children residing in the same house hold

1-2 adults of the same household & their children aged 18 and under

2 adults and 3 children

2 adults and # of kids living in that household

2 adults & their immediate children

2 adults with 3 under 18 or 1 adult with 4 under 18

1 adult & 2+ children

Mom, Dad and own children

Adults and children under 18 years of age living in the same residence

2 adults with their own children grandchildren up to the age of 19

2 adults & kids under 19

2 adults and 4 childrens or 1 adult and 5 children

2 adults/up tp 3 children

parents or guardians with dependent children aged 19 years and under. Family rate pays for one or both parents/guardians whether related on not and to a maximum of 5 children in the same family.

2 adults and four children under 18

max 2 adults and their immediate children living in the home under 19 years of age

two adults three children

4 people

2 adults and their children under the age of 19 living in the same household

max/6/ min 1adult/max 2 adults

Per person drop-in or max 2 adults + dependents for a pass

4 kids + 2 adults

n/a

1 or 2 adults with their children 18 years of age and younger

1-2 adults & up to 4 children
two parents and all of their children under 19 years of age who are related by birth, legal status or marriage
10
no stipulations
Any 2 adults and any children under 19 living at same address
2 adult & 4 children
2 adults & 4 children
9.00
a combination of parents, guardians or grandparents with children under the age of 19 years who reside in the same household. Maximum two adults per family
60+ years
60+
3.25
n/a
60 years and over
64 years and older
65 +
50+ or 65+
n/a
(65+ years)
60+
ages 60 - 84 years
60-84 years
60+ years
60+
55+

60+ years

60 plus years

60 years and over

60plus

65 +

60 years plus

60 plus

60 + years

65+ years

65+ years

60-84 years old

60 and up

60+

60 yr & over

60+yrs

60+

55+

n/a

65 years and older

60+

65-74 years

65 years & over

65 and older

60+

55+

55+ years

55+ years

4.50

60 plus years

19+ years

19 - 59

5.25

n/a

19 years through 59 years

19 to 64 years old

18-64

19-64

19+

(19+ years)

19-59

ages 25 - 59 years

19-59 years

19-59 years

19 - 59

18-54

19+ years

19 to 59 years

18-59 years

19-59

19-64

19-59

18-59

19 - 59 years

18 - 64

19-64years

19-59 years old

18-60

19-59

19 - 59yrs

18 -60yrs

19-59

19-54

19+

19 to 65 years

19+

19-64 years

18 plus

19 years & over

19 years and over

19-59

19 - 54 yrs

5.00

19 - 59 years

13 - 18 years or with valid ID

3.25

n/a

13 years through 18 years or enrolled in a full time post-secondary educational program at a recognized college or university

13 to 18 years old (also known as teen)

13-18

n/a

Adult who is at a recognized secondary or post secondary institution and can produce a valid full time student card

15-18 years

n/a

13 - 18

18+ with valid student card

16-18 yrs

full time enrollment

13-18

15 to 18, or post secondary students

post secondary valid student card

An adult who is in attendance at a recognized secondary/ post secondary institution and produces a valid student card at the time of purchase

15-18 years old

5-18

12-18 or with valid student ID

13 - 18yrs

18+yrs

Post-Secondary Accredited

13-18

n/a

13-18 years with valid full time student card

15-18

with valid ID from a recognized post secondary institution

age 5-18

n/a

n/a

With valid TRU student card

not applicable

4.00

with valid ID

n/a

13 - 18

2.75

n/a

13 years through 18 years

6-12

13-18

13-18

Teen (13-18 years)

13-18

ages 13 - 18 years

13-18 years

13 - 18

5-17

12-15 yrs

14 to 18 years

13-17 years

13-18

13-18

7-18

7 to 14 years

13-17

13 - 18 years

13 - 18 years

7-18 years

11-17

12-18

15-18yrs

13-18

13-18

13 - 18 years

13 to 18 years

12-18

13-18 years

13 to 18 years

13-18 years

14-18

13 - 18 yrs

3.75

13 - 18 years

5 - 12 years

6 - 12

2.75

n/a

5 years through 12 years

3years to 12 years old

6 - 12

4-12

4-12

(6-12 years)

3-12

ages 2 - 12 years

2-14years

4-12 years

3 - 12

5-17

5 - 11 yrs

6 to 13 years

5-12 years

3-12

2 to 6 years

6-12

4 - 12 years

5 - 12 years

2-14 years old

5-10

6-12

6- 12yrs

5-14yrs

6-12

4-12

6 - 12 years

3 to 12 years

6-12 yrs

7-12 years

12 years & under

12 and under

4-13

1-18

6 - 12 yrs

2.25

4 - 12 years

4 years and under

3 - 5

2.75

n/a

5 and under - FREE

Under age 3

3 - 5

(3-5 years)

0-3 yrs

3 - 12

up to 5

2 1/2 - 5 yrs

3 to 5 years

0-4 years
3-6
0-5
24 months - 5 years
3-6 years
2-4
4-5
3 - 6 yrs
2-5yrs
2-5
2 years of age and younger
must be accompanied by adult
3-6 years
parent and tot
n/a
n/a
0-3
3 - 5 yrs
Under 4 free
n/a
0 - 3
n/a
5 and under - FREE
0-2 years
under 2
n a

0-3
(under 3 years)
0-2
0 - 1 year
0-under 2 years
n/a
Under 3 Free
newborn - 5 yrs
0-2 years
0-2
under 3
Up to 2 years
Infant - Birth -1 year / Toddler - 1-3 years
0 - 24 months
1-2years
0-2 years old
0-2
0-3
0-2yrs
0-1
0-3
2 years of age and younger
Under 3
3 years & under
3 years and under
0-3

6 mos - 2 yrs

Under 4 free

How do you verify student status?

Response

Count

42 responses

student card or letter from the school registrar confirming registration at an accredited institution

N/A

student id

n/a

Students must provide a valid identification card when requested

In school on a full time basis

student card

student card

n/a

N/A

valid student card

We offer a grade 5, 6 & 7 pass program that is administered through the Delta School System.

Adults attending college/ university need to show valid student ID or verification of current enrollment to receive Student Rate

n/a

13 - 18 years - school ID

valid student card

Student ID Card

copy of registration from secondary education facility

Current student ID and/or Proof of registration in 3 Post Secondary Courses

don't have a student rate

student cards

valid student card

Must produce valid student card

n/a

college/university student cards of adult aged participants

n/a

Valid Student ID card

Student ID

Active Student Card

view student card

Must show student card

n/a

valid full time student cards

Student Id Card

Must have valid ID from a recognized post-secondary institution

ask

n/a

n/a

Proof of valid TRU student card.

n/a

student cards

We require valid student ID

Admission rates: | Not Used

Variable	True	False	
Infant/Toddler	25 54.3%	21 45.7%	<i>Total: 46</i>
Pre-school	27 58.7%	19 41.3%	<i>Total: 46</i>
Child	8 17.4%	38 82.6%	<i>Total: 46</i>
Youth	10 21.7%	36 78.3%	<i>Total: 46</i>
Student	14 30.4%	32 69.6%	<i>Total: 46</i>
Adult	2 4.3%	44 95.7%	<i>Total: 46</i>
Senior	3 6.5%	43 93.5%	<i>Total: 46</i>
Family	4 8.7%	42 91.3%	<i>Total: 46</i>
Other	15 32.6%	31 67.4%	<i>Total: 46</i>

Admission rates: | Single

Variable	Count
Infant/Toddler	20 responses
Pre-school	19 responses
Child	37 responses
Youth	33 responses
Student	27 responses
Adult	42 responses
Senior	40 responses
Family	38 responses
Other	9 responses

4.00

5.00

Free

N/A

Senior 75+ 2.75

5.25

Free

\$1.50

2.90

12.50

\$11.00

10.50

\$13.75

11.25

16.50

9.50

28.10/ 14.04 resident rate

3.75

14.00

12.00

11.05

13.5

10.00

10.44

12.05

13.15

\$11.20

\$10.10

10.00

12.60

16.17

7.50

11.50

13.40

\$3.00

10.54

\$4.50 1st family member plus \$3.25 for additional family members

7.00

13.65

10

8.00

10.00

13.50 (pool only)

12

9.28

9.00

9.86

5.25

\$4.00

3.25

2 25

3.25

\$4.25

4.30

2.86

3.75

8.95/ 4.45 resident rate

4.50

5.00

4.50

3.85

5.25

6.00

3.00

3.90

25% off adult rate

5.10

\$4.40

\$3.95

3.60

4.00

5.16

\$2

2.50

4.25

2.45

\$4.50

3.97

\$4.55

2.50

4.70

3.00

3.50

9

3

3.00

4.50

3.79

6.25

\$5.25

5.25

4.50

\$5.75

5.55

5.71

8.25

4.50

11.45/ 5.75 resident rate

6.50

6.00

6.00

5.50

6.75

7.00

4.75

5.70

5.35

6.20

\$5.60

\$5.05

4.50

5.25

6.80

\$2

3.50

5.75

6.70

\$6.00

5.27

\$6.00

4.00

6.35

5

4.00

5.00

11

5

4.64

5.00

4.97

5.25

3.25

3.25

\$4.25

4.30

8.95/ 4.45 resident rate

5.00

3.85

5.25

6.00

3.90

5.10

\$4.40

\$3.95

5.16

\$2

2.50

4.00

4.35

\$4.50

3.97

\$4.55

2.00

4.70

4

4.00

3.55

\$4.00

2.75

3.25

3.71

5

3.25

8.95/ 4.45 resident rate

4.50

3.75

4.50

3.85

3.40

3.75

4.05

3.80

\$3.40

\$3.95

3.55

4.00

\$2

2.50

4.35

\$3.00

3.97

\$4.55

2.00

4.70

3.00

3.50

9

3.00

3.75

3.13

3.25

\$3.00

2.75

2.50

\$3.50

3.55

\$4.50

4.25

2.50

6.75/3.35 resident discount

3.75

3.00

3.00

2.80

3.40

3.75

3.00

2.90

2.55

\$2.95

\$2.50

2.65

3.50

\$2

3.00

2.30

\$3.00

3.24

\$3.25

1.50

2.75

2.00

2.50

7

3

\$2.63

2.25

2.45

free

\$1.00

2.75

free

2.55

\$3

1.00

2.80

1.75

1.80

N/C

1.45

1.50

\$2

3.00

\$3.00

1.50

1.50

4

Free

Free

free

free

FREE

1.05 / no charge for resident

Free

0.00

Free

free

free

FREE

Free

Free

\$2

\$3.00

.50

Free

free

1-5 free

Admission rates: | Pass: 1 month

Variable	Count
Infant/Toddler	9 responses
Pre-school	11 responses
Child	29 responses
Youth	26 responses
Student	23 responses
Adult	34 responses
Senior	31 responses
Family	26 responses
Other	8 responses

20

45.00

Free

N/A

22.00

Free

\$15.25

24.29

\$110.00

94.50

\$136.50

90.00

148.50

78.50

155.20 resident only (or sports pass holder)

128.00

108.00

97.45

98.46

133.50

135.25

N/A

\$121.60

85.00

146.00

144.70

\$121.50

126.57

116.35

85.00

110

160ncr/120cr

102.50

108.46

\$40.00

72

38.25

\$42.00

34.40

79 50

29.50

48.80 resident only (or sports pass holder

41.00

52.50

40.50

38.95

43.00

35.10

25% off adult rate

54.20

\$43.90

\$47.40

31.80

49.25

34.50

41.25

26.65

\$40.50

47.58

\$46.55

40.49

35.00

45

48ncr/28.80cr

45.25

41.69

\$52.50

64

40.50

\$55.75

44.40

53.33

74.25

39.00

63.10 resident only (or sports pass holder

59.00

64.78

54.00

48.70

55.00

51.30

58.90

70.40

\$56.05

\$60.60

39.75

68.00

40.00

56.00

72.30

\$54.00

63.28

\$61.10

53.99

45.00

55

80ncr/56cr

61.82

5.75

54.67

38.4

38.25

\$42.00

34.40

48.80 resident only (or sports pass holder

52.50

38.95

43.00

35.10

54.20

\$43.90

\$47.40

49.25

34.50

38.00

46.70

\$40.50

47.58

\$46.55

40.49

28

38.75

39.05

\$40.00

38.25

35.24

57

29.50

48.80 resident only (or sports pass holder

41.00

42.00

40.50

38.95

44.70

40.30

\$30.70

\$47.40

29.50

34.50

46.70

\$31.00

47.58

\$46.55

40.49

35.00

45

38.20

36.00

34.43

\$30.00

20 75

30.75

\$34.25

28.40

454

38.25

22.00

37.25 resident only (or sports pass holder

34.00

33.60

27.00

26.10

26.25

\$29.30

\$30

22.70

36.00

27.50

24.85

\$31.00

38.92

\$33.15

23.49

25.00

34

48ncr/28.80cr

32.43

15.75

26.95

\$10.00

free

20.40

\$36

N/A

19.85

N/C

12.65

27.50

\$31.00

12.79

Free

free

Free

free

free

FREE

Free

Free

\$31.00

Admission rates: | Pass: 3 month

Variable	Count
Infant/Toddler	8 responses
Pre-school	11 responses
Child	25 responses
Youth	23 responses
Student	21 responses
Adult	31 responses
Senior	28 responses
Family	21 responses
Other	7 responses

37

128.00

Free

N/A

58.00

Free

64.30

\$297.00

240

\$346.50

363

214.00

365.00

312.00

263.25

262.56

273.20

352.80

N/A

\$\$262.60

220.00

370.00

361.80

316.41

308.00

320ncr/240cr

231.00

295.80

111.56

\$108.00

72

\$99.75

85.75

115.00

115.50

117.00

105.25

91.00

\$107

93.60

25% off adult rate

137.75

\$98.75

\$102.70

81.20

120.00

\$20

65.00

121.75

66.75

118.93

118.77

107.18

96ncr/5760 cr

100.75

113.70

147

\$141.75

120

\$141.75

141.43

181.50

100.00

166.00

145.20

156.00

131.60

121.00

\$134

136.80

120.60

175.95

\$126.15

\$131.30

105.00

165.00

\$20

88.50

167.50

180.75

158.20

155.83

142.91

160ncr/112cr

165.85

115.50

149.10

111.56

72

\$99.75

115.50

105.25

91.00

\$90

93.60

137.75

\$98.75

\$102.70

120.00

\$20

65.00

114.25

116.80

118.93

118.77

107.18

86.00

106.50

\$90.00

60

143

85.75

115.00

94.50

117.00

105.25

\$90

91.45

100.25

\$76.80

\$102.70

79.00

\$20

65.00

116.80

118.93

118.77

107.18

107.02

80.50

93.90

\$67.60

60

\$80.50

\$162

93.50

51.00

96.00

73.50

78.00

69.60

60.70

\$65.90

\$65

58.15

86.40

\$20

78.50

62.10

97.31

84.47

62.18

96ncr/5760 cr

91.55

36.00

73.50

\$22.50

60

free

\$108

N/A

40.60

N/C

32.35

\$20

78.50

33.85

free

Free

free

free

FREE

Free

Free

\$20

Admission rates: | Pass: 6 month

Variable	Count
Infant/Toddler	8 responses
Pre-school	10 responses
Child	23 responses
Youth	21 responses
Student	20 responses
Adult	28 responses
Senior	26 responses
Family	20 responses
Other	6 responses

240.00

Free

N/A

101.00

Free

111.47

390

\$457.75

651.75

271.00

636.55 resident only (or sports pass holder

691.00

592.80

497.15

492.30

468.35

648.15

N/A

\$404

376.00

634.00

651.25

569.53

484.69

na

412.00

189.29

117

\$199.50

149.50

207.65 resident only (or sports pass holder

216.00

222.30

198.85

155.00

\$178

175.50

25% off adult rate

249.10

N/A

\$158

141.20

207.00

\$30

123.50

196.75

120.15

214.08

223.55

185.79

na

162.50

254.36

195

\$257.25

326

171.50

171.50

268.15 resident only (or sports pass holder

312.00

296.40

248.60

209.00

\$223

256.50

206.70

320.80

N/A

\$202

180.00

285.00

\$30

158.50

288.50

325.40

284.77

293.31

247.71

na

287.91

211.00

189.26

117

\$199.50

195.10 resident only (or sports pass holder

198.85

155.00

\$147

175.50

249.10

N/A

\$158

207.00

\$30

123.50

188.50

210.20

214.08

223.55

185.79

153.50

97.50

253.50

149.50

195.10 resident only (or sports pass holder

216.00

222.30

198.85

\$147

156.80

187.70

N/A

\$158

135.00

\$30

123.50

210.20

214.08

223.55

185.79

185.77

144.25

97.5

\$134.00

\$270

168

93.25

158.60 resident only (or sports pass holder

180.00

148.20

130.50

92.80

N/A

\$100

101.50

149.33

\$30

136.25

112.30

175.16

159.02

107.77

na

159.00

63.75

97.5

free

\$180

N/A

69.60

N/C

56.20

\$30

136.25

58.66

free

Free

free

free

FREE

Free

Free

\$30

Admission rates: | Pass: Annual

Variable	Count
Infant/Toddler	9 responses
Pre-school	12 responses
Child	31 responses
Youth	29 responses
Student	24 responses
Adult	37 responses
Senior	34 responses
Family	32 responses
Other	7 responses

450.00

Free

\$262.93 Corporate 5 or more employees

170.00

Free

\$109.75

188.63

\$990.00

660

261.00

\$656.25

810

1155

694.50

782.60 resident only (or sports pass holder

1306.00

998.40

945.80

854.50

570.00

\$735

984.60

815.80

1179.40

N/A

\$757.50

696.80

varies

492.00

1157.75

\$874.00

1012.50

800.14

95.00

200.00

1080

960ncr/720cr

807.50

838.10

210 00

319.99

\$360.00

198

81.25

\$257.25

309.60

277.75

352.70 resident only (or sports pass holder

404.00

399.00

374.40

377.15

385

229.00

160.00

\$281

351.00

25% off adult rate

449.60

Gold pass \$284.15/ \$260.85 silver pass

\$296.25

261.30

357.00

173.00

213.55

\$336.25

380.59

419.11

314.39

70.00

480

288ncr/172cr

302.25

322.15

432.60

\$472.50

330

119.00

\$346.50

400

577.50

318.50

443.45 resident only (or sports pass holder

585.00

504.00

499.20

472.90

385

314.00

270.00

\$352

513.00

360.02

566.50

Gold pass \$368.10 / \$337.90 silver pass

\$378.75

326.70

459.00

246.50

578.40

\$438.25

506.25

549.98

419.19

60.00

110.00

552

480ncr/336cr

479.16

400.00

422.45

319.99

198

81.25

\$257.25

309.60

328.70 resident only (or sports pass holder

399.00

377.15

385

229.00

\$229

351.00

449.60

\$284.15

\$296.25

357.00

173.00

373.80

\$336.25

380.59

419.11

314.39

283.75

n/a

\$360.00

165

81.25

442

277.75

328.70 resident only (or sports pass holder

405.00

325.50

374.40

377.15

169

200.00

\$229

272.15

321.25

\$221.80

\$296.25

240.00

173.00

373.80

\$220.00

380.59

419.11

314.39

70.00

480

309.14

265.25

266.05

\$270.00

165

63.75

\$189.00

255.60

\$540

297.50

173.50

260.85 resident only (or sports pass holder

338.00

252.00

249.60

169

160.00

261.00

155.25

\$188.10

\$187.50

187.15

235.74

198.26

\$220.00

311.40

298.20

182.39

60.00

348

288ncr/172cr

264.52

118.25

208.25

\$90.00

165

free

183.6

\$360

N/A

60.00

121.25

N/C

104.05

\$220.00

99.28

Free

free

Free

free

free

FREE

Free

Free

\$220.00

Punch Card rates: | 10 visits

Variable

Count

Infant/Toddler

8 responses

Pre-school

13 responses

Child

34 responses

Youth

34 responses

Student

25 responses

Adult

40 responses

Senior

39 responses

Family

30 responses

Other

7 responses

26.25

45.00

Free

Senior 75+ 21.00

46.15

Free

22.79

110.51

\$99.00

86

94.50

\$136.50

118.13

140.50

253.35/ 126.70 resident

34.00

108.00

93.10

101.25

98.50

108.50

\$101.00

\$262.60

80.00

113.70

129.99

104.00

\$13.50

94.92

109.52

56.00

80.00

250

120ncr/90cr

61.74

77.50

88.70

40.95

\$36.00

26

29.25

\$42.00

45.15

23

30.00

79.80/ 39.90 resident

41.00

45.00

40.50

32.90

30.50

39.50

37.00

\$45

35.10

25% off adult rate

44.20

\$39.50

\$35.55

28.30

35.55

47.25

20.00

37.70

23.75

\$40.50

35.60

38.80

23.00

38.01

21.00

30.00

85

30ncr/24cr

26.99

38.00

34.10

55.65

\$47.25

42

40.50

\$55.75

58.28

45

70

37.00

103.55/ 51.75 resident

59.00

50.00

54.00

46.55

50.75

50.00

\$54

51.30

47.80

54.60

\$50.45

\$45.45

37.00

46.15

60.69

30.00

52.00

64.25

\$54.00

47.46

50.90

38.00

50.72

28.00

45.00

104

50ncr/40cr

41.58

42.50

44.70

40.95

26

29.25

\$42.00

45.15

79.80/ 39.90 resident

45.00

32.90

39.50

37.00

\$36

44.20

\$

\$35.55

47.25

20.00

35.50

41.50

\$40.50

35.60

38.80

19.00

38.01

33.25

32.00

\$36.00

22

29.25

30

42.50

30.00

79.80/ 39.90 resident

41.00

31.25

40.50

32.90

25.50

\$36

35.10

36.309

32.50

\$30.70

\$35.55

28.00

35.55

20.00

41.50

\$27.00

35.60

38.80

13.50

38.01

21.00

30.00

85

30ncr/24cr

26.99

31.50

28.20

24.68

\$27.00

22

22.50

\$34.25

37.28

36

21.00

60.95/ 30.50 resident

34.00

25.32

27.00

23.85

25.50

26.10

22.00

\$26.35

\$22.50

20.65

31.20

26.00

22.25

\$27.00

29.19

27.60

13.50

22.05

14.00

20.00

67

30ncr/24cr

23.42

17.50

22.10

Free

\$9.00

22

26.76

23.85

16.10

N/C

11.75

14.05

26.00

\$27.00

11.97

free

FREE

Free

0.00

FREE

Free

Free

\$27.00

free

Punch Card rates: | 20 visits

Variable	Count
Infant/Toddler	3 responses
Pre-school	5 responses
Child	12 responses
Youth	14 responses
Student	8 responses
Adult	14 responses
Senior	13 responses
Family	11 responses
Other	3 responses

Free

87.20

39.90

247.50

192.00

167.20

204.80

N/A

\$404

214.75

\$24.00

191.52

147.00

167.60

80.00

72.00

62.40

25% off adult rate

78.60

N/A

\$63.20

67.10

\$72.00

66.57

51.03

71.25

64.40

124

103.00

96.00

91.20

90.60

99.60

N/A

\$80.80

87.20

\$96.00

88.83

78.54

79.50

84.40

80.00

78.60

N/A

\$63.20

\$72.00

66.57

62.75

60.40

75

56.28

72.00

62.40

68.60

58.00

N/A

\$63.20

67.10

\$48.00

66.57

51.03

58.75

53.20

64

45.00

48.00

46.40

37.60

N/A

\$40

\$48.00

38.64

44.31

33.25

41.60

30.20

N/A

26.50

\$48.00

21.21

Free

FREE

\$48.00

Punch Card rates: | 25 visits

Variable	Count
Pre-school	1 responses
Child	3 responses
Youth	2 responses
Student	2 responses
Adult	3 responses
Senior	3 responses
Family	2 responses
Other	1 responses

106.00

80.00

N/A

97.39

96.00

N/A

129.68

138.00

N/A

97.39

N/A

96.00

N/A

57.23

80.00

N/A

N/A

Punch Card rates: | 30 visits

Variable

Count

Pre-school

1 responses

Child

3 responses

Youth

4 responses

Student

2 responses

Adult

4 responses

Senior

3 responses

Family

4 responses

330

245.70

N/A

200.00

87.00

N/A

80.00

165

122.85

N/A

100.00

87.00

N/A

100

87.00

N/A

80.00

85.50

N/A

60.00

N/A

Punch Card rates: | 50 visits

Variable	Count
Pre-school	1 responses
Child	2 responses
Youth	2 responses
Student	1 responses
Adult	2 responses
Senior	2 responses
Family	2 responses
Other	1 responses

200.00

150.00

N/A

180.00

N/A

260.00

N/A

N/A

180.00

N/A

150.00

N/A

N/A

Punch Card rates: | 100 visits

Variable	Count
Pre-school	1 responses
Child	2 responses
Youth	2 responses
Student	1 responses
Adult	2 responses
Senior	2 responses
Family	2 responses
Other	1 responses

375.00

281.00

N/A

338.00

N/A

488.00

N/A

N/A

338.00

N/A

281.00

N/A

N/A

What activities are included in above fees and passes?

Variable	Facility not available	Single Admission	Punch card admission	Monthly/ Annual pass	Additional fees apply	
Indoor Pool	7 18.4%	32 84.2%	32 84.2%	32 84.2%	3 7.9%	<i>Total: 38</i>
Outdoor Pool	23 76.7%	8 26.7%	8 26.7%	7 23.3%	0 0.0%	<i>Total: 30</i>
Public Skating	10 28.6%	23 65.7%	20 57.1%	20 57.1%	3 8.6%	<i>Total: 35</i>
Drop in Hockey	12 36.4%	17 51.5%	15 45.5%	14 42.4%	5 15.2%	<i>Total: 33</i>
Weight room	7 19.4%	28 77.8%	29 80.6%	30 83.3%	1 2.8%	<i>Total: 36</i>
Fitness classes	4 12.1%	24 72.7%	24 72.7%	22 66.7%	9 27.3%	<i>Total: 33</i>
Multi-purpose classes	13 48.1%	8 29.6%	8 29.6%	7 25.9%	7 25.9%	<i>Total: 27</i>
Raquet courts	16 57.1%	7 25.0%	7 25.0%	7 25.0%	4 14.3%	<i>Total: 28</i>
Tennis courts	22 91.7%	1 4.2%	1 4.2%	1 4.2%	1 4.2%	<i>Total: 24</i>
Golf course	23 88.5%	2 7.7%	2 7.7%	2 7.7%	2 7.7%	<i>Total: 26</i>
Other	8 61.5%	5 38.5%	5 38.5%	5 38.5%	1 7.7%	<i>Total: 13</i>

Specify other:

Response

Count

10 responses

Drop in basketball, pickleball, ball hockey, indoor soccer, waterfit/water walking, badminton and table tennis.
No squash or tennis

drop in hockey and fitness classes are seperate cost is \$6.00 per session

Have drop in rates for speciality programs (shinny hockey / aquafit) \$5 drop in \$45 - 10 visit punch card

Our punch card rates are for Twelve (12) visits / Only our sixth month & annual pass prices include the pool, weight room and public skating

Gymnasium drop-in programs

sauna room, swirl pool, steam room, water aerobics, gym sports, spinning

Drop in Pickleball, Soccer, basketball



steam room, hot tub

open gym/drop-in sports

Drop-in Gymnasium/Basketball

Do fees vary for residents vs. non residents?

Residents vs. non residents?

Response	Count	
Yes	8 18.2%	
No	36 81.8%	
<i>Total: 44</i>		

If yes, what is the cost differential for non-residents?

Response	Count
	8 responses

Additional 25% for NR

We charge an extra \$5 for non residents in red cross swimming lessons. No difference for all drop in programs - however we are very diligent on tracking 'where are you from' demographic information that our council is using to leverage cost sharing conversations with the regional district

varies. For aquatics, non-residents pay 100% more than residents. Ice users are approximately 25% more than residents. Similarly field users are charged approximately 25% more than residents.

Only for rentals

Non residents pay double the regular admission rates

25% is added to Ice Rental fees



Non-resident approximately 25% more.

Child 4.75 ncr/3 cr

Adult 8.25ncr/5cr

Do you offer payment plans for passes?

Payment plans for passes

Response	Count	
Yes	17 37.8%	
No	28 62.2%	
<i>Total: 45</i>		


If yes, which plans are eligible?

Variable	Pre-auth Credit	Pre-auth Debit	Post dated cheques	Other	
3 month pass	2 50.0%	2 50.0%	2 50.0%	1 25.0%	Total: 4
6 month pass	7 87.5%	1 12.5%	5 62.5%	1 12.5%	Total: 8
Annual pass	15 88.2%	7 41.2%	8 47.1%	2 11.8%	Total: 17

Specify Other:

Response	Count
	3 responses
EFT with a chequing account (not post dated cheques)	
1 month pass - credit, debit- cheques	
Manager approves and customer pays as they can - special circumstances only	

Do staff receive special offers for passes?

Response	Count
Yes	27 60.0% 
No	18 40.0% 
	Total: 45

If yes, please provide details:

Response	Count
	27 responses

All municipal staff and one spouse or dependant can get a saanich pass through payroll deduction at a reduced rate.

CUPE employees receive a 35% discount on fitness/activity programs

Free access to fitness room and all recreation programs (for staff member only - not family members)

City of Revelstoke staff receive a 50% discount off of six month and annual adult and family passes only

Individual complimentary pass for all employees

Employee wellness program is 50% of single admission or 10x pass retail fee.

District staff receive Health Club (gym + pool) memberships \$10/month.

Full price for single entry to pool.

Spouse of District staff receive 20% off monthly health club passes.

Yes, staff can set up a \$10.00 pass through HR and payroll.

Staff can participate in programs.

All staff receive 300 punch pass free for use of pool and fitness centre and drop in fitness classes.

Registered classes are 50% off non cosponsored classes. (Paid by our Wellness Committee).

free admissions to drop-ins that are applicable.

They receive a health and wellness pass which includes free use to all public swims or lane swims.

For a \$25 fee staff are issued a Health and Wellness plan. This then allows them to access the fitness studio and fitness programs that accept drop-ins for free.

Subsidized by HR program based on usage.

CBA allows for staff under article 18 (aquatic centre staff) to have free access, all other staff can receive a 50% reduction on any monthly pass based on their residency status

They receive a free employee wellness pass.

50% off the purchase of a 12 month pass

all town staff receive a WORKPLACE WELLNESS PASS. This is an annual pass at the Sonora Centre for the weight room and drop-in sports.

20% off regular pricing

Employee wellness pass for \$120.75

Staff drop ins paid for by City Wellness Committee funds

Staff drop ins paid for by City Wellness Committee funds.

City of Kelowna Employee Memberships – 50% Discount

- Valid for 6 month and 1 year memberships only.
- Employee can purchase one Adult membership for themselves or one Family membership. Individual passes for spouse and/or family members are not available thru the City of Kelowna employee discount program.
- City of Kelowna passes allow the following extensions:
 - o 6 month pass – 1 extension up to 2 weeks
 - o 1 year pass – 1 extension up to 4 weeks
- Verification of employment is required each time a membership pass is sold.
- Scheduled monthly payments are available only on 1 year memberships and are subject to a non-refundable \$30 schedule payment administration fee.
- Membership passes are non-transferable.
- \$5 cancellation fee is applicable unless cancellation is for medical reasons and is supported by a doctor's note.
- RCMP employees are City of Kelowna employees and qualify for employee rates.
- "Paid on Call" firefighters are not City of Kelowna employees and do not receive employee rates.

Staff are included in the general corporate discount program. We offer payroll deduction.

\$60 for 3 months

Staff can purchase visits/passes at 50%: does not apply to single admissions

Staff and dependents get free admission to pool gym and arena

Our wellness program offers a Lifelinks pass for employees at a reduced rate.

What is your refund/cancellation policy on membership/passes?

Response

Count

40 responses

All saanich passes can be cancelled at any time and a pro-rated refund given. We have an intermunicipal pass across the greater victoria region that can only be withdrawn due to medical reasons supported by a doctor's note or for military leaves. That would also be a pro-rated refund

doctors note required, or extenuating circumstances - looked at individually

Full refund for medical reasons. 20% administration fee for all other refunds/cancellations

Pinch cards are valid for 2 years from date of purchase

Membership cards are valid for 2 years from date of purchase.

No refunds/cancellations unless supported by a Drs. note or with special consideration on an individual case by case basis through the Parks & Recreation Director

Annual only. Must be within 30 days of the purchase. Extensions permitted for month and annual passes due to illness and with doctors note.

full or prorated as situation presents

Doctors note.

no refunds or transfers, however we have done some pro rated for medical reasons.

Refunds are for medical/relocation purposes only; proof is required.

Will be given with special consideration for refunds.

Currently in process of revising out cancellation policy for memberships. Currently, it is pro-rated refunds.

non-refundable or transferable

Medical/family emergency/moving only

\$10 Admin Fee to cancel or \$5 to transfer. No fee if medical note received.

Can be transferred. No refunds issued.

Customers may withdraw at any time due to medical reasons or if they are moving. The refund will be prorated.

Refunds are issued for medical or moving out of the community.

Memberships are non transfereable or refundable.

medical note or forwarding address if moving is required

\$25 cancellation fee is charged when cancelling our of a yearly payment plan.

Pass suspended with doctor's written recommendation.

Full refund up to 48 hours in advance. Less than 48 hours prior to the commencement and before the 3rd class a \$10 admin fee will be applied in addition to the price of the classes attended. After 3rd class no refunds. Refunds will be considered at all times with a doctors note.

No refund/cancellation unless there are extenuating circumstances.

passes are non-transfundable/transferable unless they are able to provide a doctors note stating why they are no longer able to attend

none

NOTE

We will do a refund or cancellation with a doc's note or in case of a move out of town.
But only before ... not after

Non refundable except for medical reason

With a doctor's note or moving out of District only

cancel at anytime and receive a prorated refund. \$5 admin fee for the cancellation

Doctor's note is required for medical withdrawal.

time sensitive - within the calendar year

1 month - no cancellation charge; 3 months - no charge provided a full month's usage has occurred; 6 month - no charge provided two full month's usage has occurred; Annual - no charge provided three full month's usage has occurred

Memberships are prorated and subject to a \$5.00 cancellation fee. No refund or credit for used 10 or 20 entry passes, not transferable. 30 notice required for a pass on a scheduled payment plan.

n/a

6 month minimum commitment and then \$40 admin fee

Must be with some justification

Medical reasons only: to be approved by dept. supervisor

20% admin fee will be charged for a withdrawal within 72 hours of a program start date

We offer refunds for the remaining balance at the time of cancellation.

What percentage of your customers are seniors?

Response

Count

28 responses


15

15

75

~
3
5
30
65
25
41
25
35
20
27
30
57
37
1
60
12
15
13
25
10
50
5
30
50
8

Do you offer a seniors discount?

Response	Count	
Yes	28 65.1%	
No	15 34.9%	
<i>Total: 43</i>		

If yes, at what age do senior discounts become available?

Variable	50	51	52	53	54	55	56	57	58	59	60	61
Please select age:	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 10.5%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	17 44.7%	0 0.0%

What is the percentage discount you offer?

Response	Count
	21 responses

25

50

47

28.7

20

30

25

20

21

25

32

30

50

25

15

25

25

18

20

35

25

For which programs and admission fees is this discount applicable?

Response	Count
	29 responses
no programs but all regular admission fees and passes	
for admissions seniors are charged a student rate, for programs that are specific to senior activities we aim to discount 50%	
swimming, fitness and weight room	
aquatics - seniors are charged same rate as youth	
All drop-in programs.	
Applicable to all admission fees. Not applicable to registered programs.	
If you purchase a Wilson Centre membership for \$18.75 for the year, you get discounted program and drop-in activity prices. Call Rob Sullivan, Program Coordinator at 604-927-7925 for more detailed information on seniors programming.	
Fitness / Weightroom / Courts and our 50+ Programs	
Fitness Studio and fitness programs	
admissions and memberships only	
Public swim, public weight room	
This discount is only on general admissions to the pool or for public skating.	
for all drop in programs	
all	
Only for admissions as noted prior.	
regular drop in public skating	
general admission and pass purchase	
none	
weight room and drop-in programs. also memberships and passes.	
all programs and admission fees	

25% discount on vs. the adult fee on drop-in admissions, passes and swipes

Recreation programs.

Fitness, Weight Room, Courts, Outdoor Pool

Passes, land and aquatic fitness classes.

Full facility memberships, punch cards and passes.

all admissions

over 80 free

swim/skate admissions

Seniors receive "discount Mondays" where admission is only \$2.00

All admission fees and passes. Not applicable to registered programs.

Seniors Programs:

| Yes/No

Variable	yes	no	
Are you reviewing the age of eligibility?	6 15.0%	32 80.0%	Total: 40
Are there plans to change the discount in the near future?	5 12.2%	34 82.9%	Total: 41
Is the discount available during peak times?	25 65.8%	8 21.1%	Total: 38

Describe the changes to age of eligibility and discount that are being reviewed or approved to change. If available, please include the effective date of the change.

Response

▲ Count

9 responses

Looking at ways to lower senior rates and get more seniors engaged in local drop in programs

The percentage noted of 5% seniors is approximate. Seniors do not get a percentage discount on pool passes, however the pool pass rate is less than an adult

The age of eligibility was raised from 55 to 60 years in the year 2000. The discount has been dropped from approx 25% to 20% in 2014. Plans are being made to close the gap to 10% over the next 2 years.

NA

none

n/a



Recently added a 90 years and older 75% discount.

Entire fee bylaw is under review.

proposed change of age: from 55 years to 65 years for senior

Subsidy Programs:

Do you offer any subsidy programs?

Response	Count	
Yes	36 83.7%	
No	7 16.3%	
<i>Total: 43</i>		

Are any programs or rentals exempt from the subsidy?

Response	Count
	33 responses

very few programs are exempt and there are no rentals other than our teen centres that allow the use of subsidy discounts

yes the subsidy is only for pool and skating admission

yes. Only specified programs are subsidized or free (for all)

Push all subsidy inquiries to our community resources society

Subsidy applies to registered swim lessons only

no rental subsidies offered

Passes and programs only

No

our program just provides reduced access to aquatic admissions for low income persons/families. Provides a 75% discount off regular swim admission rates.

Yes, subsidies do not apply to rentals.

Program is for admissions only.

birthday party packages, programs with manuals or through a 3rd party (eg. bus trips).

Yes, co-sponsored programs.

Possibly

Some contract programs

certification courses only

subsidy is only for financially disadvantaged people, only applies to public swim, public use of weight room and drop in aquafit classes in the mornings.

Only admissions rates on 10x and 20 x passes are available at further subsidized rates

no

No

all rentals and programs are exempt from the subsidy program. This program is only valid towards admission to the facility

yes, ones that are for profit and programs that are not run by us.

yes - varies

depends on situation

Speciality programs are exempt (e.g. horseback riding, NLS...)

No rentals

no

no

No - Leisure Access Program - 40 free public swim or skate passes or 75% off skate/swim programs

Fitness programs that are for seniors and offered in partnership with Interior Health, ie: Osteofit

Yes

no

limited number of spaces available

Yes, programs offered in partnership with an external contractor

Do you maintain statistics on the subsidy program?

Response

Count

-1	3	7.9%	
Yes	26	68.4%	
No	9	23.7%	

Total: 38

How do you market the subsidy program?

Response

Count

34 responses

it is a regional initiative that is done across all of greater victoria. It is marketed by each municipality through the web, some direct mailing, centre posters and some direct email.

website, posters etc

Recreation Guide

Push all subsidy inquires to our community resources society

We do not "market" subsidies

Program information made available at social development offices, posting of information in house, website,

liasing with community groups.

usual - website, community partners, word of mouth...

Via WCSS

website, and brochures at Leisure Services.

Promote it on the Corporation of Delta website and in our Leisure Guide.

The the use of Leisure Guide, online, in-house advertising, local service providers.

Leisure guide, website.

on our web site and in our Active Living Guide

Yes & partnered with Strathcona Regional District

Our brochure and website

online, printed material, word of mouth

advertise in our brochures

We only market it to specific agencies at this time. Program is under development.

advertised in our active living guide

brochure, leisure guide

pamphlets available at the facility, word of mouth

through our leisure guide

Regular promotion through Leisure Guide, community events, schools and social agencies

website, brochure, mail outs to social services

yes, in the recreation guide and website

yes

program supplements, word of mouth

Active Living Guide

Coupons distributed through social service programs in Kelowna. 85 organizations at this time.

advertise in seasonal brochure

Web page, pamphlets, email. media, Activity Guide

handouts, social services & word of mouth

program guide

The program is marketed on our website and in our Leisure Guide.

Approximately, what percentage of users are subsidized in some way?

Response

Count

19 responses

10

10

30

1

1

4

40

1

50

10

11

5

2.5

5

15

100

10

8.7

3

Is there a limit in dollars or time or number of people that can access the subsidy program?

Response

Count

32 responses

no

no

No

No

no

Yes

no. Anyone that meets the income threshold will be given the pass.

It is a 6 month pass and costs \$5.00 per person.

No

Currently no but we are revising this program in 2015. We will have a maximum of \$30,000 budget.

No

It is based on their previous years Tax Notice Line 150 Net Income

not at this time

yes 1 program per season up to \$50, 75% off all admissions up to a 3 months pass

no

No.

yes

no

Yes, the program is based on a yearly income. If the annual income surpasses the threshold they are no longer able to apply for the subsidy.

not at this time but we are developing a policy which would include a budget.

yes

no

Registered Program limit of \$300/year for 0-18 and \$150/year for 19+

no

yes - \$100 per 1/4 session

yes - program is based on low income levels

Budget as available for programs or passes. Guideline is \$50 per person per half year

budget as available for programs or passes. Guideline is \$50 per person per half year.

two dollars every thursday for after school twoonie skate

Limited subsidy amount per individual = unlimited number of people can be eligible

yes

limited to \$100 per quarter;limited to number of discounted fees per program.

There is an annual limit of \$210 in subsidy per person.

What are the criteria to qualify for subsidies?

Response

Count

34 responses

a client must apply for the program in the municipality they are a resident (although the pass works in all) they must prove residency and provide their last Notice of Assessment. The NOA must show they are below the revenue canada low income levels for the amount of members in their household. Full time students of accredited universities/colleges are not eligible but their families are.

Ministry or Service Canada signs a form indicating the recipient (and their dependents) are on income assistance

n/a

Income Assistance (MSD), Persons with Disability or Persons with Persistent Multiple Barriers and persons who do not earn enough in wages, employment insurance or other disability plans

Must be within statistics Canada low income threshold for previous taxation year - also based on number of people in household.

household must qualify using the low income cut off threshold

See WCSS

agencies verify the individual falls below the low income level as per the National COuncil on WElfare. Approved form comes to us and we register person, including family members into CLASS.

It is based on total household income. Before taxes from all family members in Canada and abroad who contribute to the Delta Household. This includes employment of all types, full and p/t reported and not reported, all investments, pensions, child support payments, rental revenues, funds in trust, disability benefits, overseas income, business income, and all other sources.

Based on income level and number of members in a family.

Resident of Port Coquitlam and low income level for the household.

Family Income and have to live within the Town Boundaries

Statistics Canada Low Income Cut-Offs per # of people in household

based on stats Canada low-income cut-offs

Federal Government low income guidelines

Persons who are receiving financial assistance from one of the following provincial or federal programs may receive a 75% discount on select programs - regular income assistance benefits (renewed annually), persons with Disabilities, Persons with Persistent and Multiple barriers, Canadian Pension Plan Disabilities, GIS For seniors (renewed annually) Proof of eligibility is received from Ministry of Social Dev. Employment and Assistance Centre or Service Canada. Eligible children under 19 yrs who meet the following criteria: autism diagnosis, developmental disability, at home eligible.

Program is under development.

low income chart depending on number of individuals in the family

Gross annual income cutoffs for rural communities

Family income must meet or be below the required annual income amount

resident of the community.

Incumbent has lived for at least one month within boundaries, income meets cut-offs as outlined by Stats Canada

Family or individual are considered low income by stats Canada.

On EI, Disability or Social assistance

LICO-After Tax or

Client of the Ministry of Social Development or

Client of Immigrant Services Society

low income

self reporting

Low income levels

Stats Canada Low Income Cut-Offs

Users and clients of the Community Social Service Groups that distribute. Expression of need.

two feet and a heart beat

Fixed income/low income and person with disability

Stats Canada Low income value

low income; disability;

Eligibility:




Individuals or families with combined incomes from all sources greater than these amounts are not eligible for this program. Combined income includes total taxable and non-taxable income for each family member ie: child support, long term disability, workers compensation payments or pension. Approved applicants will be responsible for paying 25% of the cost for each registration to a maximum of \$210.00 subsidy per person.

1 person \$20,065.00 3 persons \$30,707.00 5 persons \$42,285.00

2 persons \$24,978.00 4 persons \$37,283.00 6 persons \$47,692.00

7 persons \$53,097.00

Do you verify income?

Response	Count	
-1	5 13.5%	
Yes	24 64.9%	
No	8 21.6%	
<i>Total: 37</i>		

If yes, how do you verify income?

Response	Count
	26 responses

Must provide recent Notice of assessment. If this is not possible (i.e. recent immigrant, income has changed since assessment) they may have our adjudicator form filled out. It is a form filled out by someone with a professional designation that "vouches" for the clients need.

as indicated above

Revenue Canada and Stats Canada

Notice of Assessment, or verification stamp and signature from Ministry of Social Services.

through a third social services party partner

WCSS does

done through adjudicating agency - we do not see this personal information. Adjudicators include Salvation Army, Interior Health and Ministry of Housing and Social Development.

Income is verified from provided Notice of Assessments (Line 236).

Canada Revenue Notice of Assessment

Notice of Assessment from Revenue Canada

From Income Tax Notice of assessment or Income Assistance Payment stub from MHSD. CPP/Long-term Disability Payment stub or BC Seniors Supplement Payment stub.

with Notice of Assessment Line 150

Previous years tax notice

They have to provide the paperwork from Service Canada or Ministry of Social Development Employment and Assistance Centre.

last year's income tax return

Income tax assessment, employment income assistance stamp or child tax credit

Annual tax return

Through either previous year tax assessment or through Adjudicator form provided

line 150 of tax return

Notice of Assessments

Must provide a copy of their Notice of Assessment from Revenue Canada

Last years T4 or referral from approved Social Services Agency

Notice of Assessment Line 150 from previous year

Notice of Assessment or Ministry of Social Development

random

We require the following documents: Proof of residency (BC Driver's License, BC Hydro Bill)

Income Tax Notice of Assessment or

- ▶ BC Benefits Income Assistance or
- ▶ GAIN (Government Assistance Income for Need)
- and
- ▶ Child Tax Credit
- ▶ Universal Child Tax Credit
- ▶ GST
- ▶ Non-taxable income statement (please provide appropriate documentation to verify this income):
- ▶ Child Support
- ▶ Long Term disability
- ▶ WC Board pension or payments
- ▶ Other (please specify _____)

What is the process to apply for a subsidy?

Response

Count

33 responses

Client visits any rec centre with the proof of residency and NOA. Staff review documents and signs them up on the spot. They are provided with a card that is instantly usable.

come to administration office and pick up a form and take to Ministry or Service Canada for verification

n/a

Patrons go to the Revelstoke Community Connections office and that office ensures the patron meets the proper criteria

Complete application submitted with approved documents BCDL, BCID, Status Card for Identity. Utility Bill or Rental Agreement or Letter from Group Home for Residency.

Notice of Assessment or Stamp from Ministry for Income.

Application package reviewed & approvals completed by Facility Manager.

in person with supporting residency and financial documentation

See WCSS

Individuals take application to one of four adjudicating agencies -

Applications are available at all Delta PR&C Recreation Facilities. The patron fills it out and drops it off at Municipal Hall to the PR&C office. The coordinator of the program reviews the application and follow-ups with the individual(s) if more information is required.

Apply in person at recreation Centre or with Social Service Agency.

Complete an application form and submit financial paperwork and proof of residency.

Fillout an application and return with proof of income and address.

To complete an application and meet qualifications specified on the form. Must be a resident of Campbell River.

Customer fills out an application form and supplies proof of town residency and identity. Each family member will then be provided with a card.

Fill out form show proof of income and residency

bring in your paperwork.

they need to fill out an application and provide proff of income and residency.

In person interview, complete application and receive immediate response

the applicant fills out a form with their family/personal information and either supplies us with an annual tax return form, or has the form signed off on by an adjudicator

write a letter to the director of Community Services, the letter then gets approved or not.

Fill in form, ensure they have proof or residency and proof of income

meet with Deputy Director to verify eligibility.

Clients fill out the application form and gather the required documents. The information is reviewed by a front counter staff. Approval is usually done on the spot.

Complete application and approved by Manager of Active Living

application - goes to Director of Parks & Recreation

Online or paper version available

complete application and meet requirements

Expression of interest.

pay the twoonie admission fee per person

Application form

Fill out a form and submit to the aquatic centre

fill out application: have information verified at community services

Complete the application form and submit all required documents to any of our recreation centres

How many pages is your application for subsidy?

Response

Count

28 responses

0

1

2

2

1

1

2

1

1

1

1

2

1

1

1

1

1

0

1

2

1

1

1

0

1

2

2

1

As part of your subsidization program do you offer the following?

Response

Count

Low cost events (i.e. Loonie swims)

30 93.8%



Free programs, if yes please describe

25 78.1%



Total: 32

staff have identified

Loonie Swims weekly

Sponsored events

Youth Programs

i.e. Family Gym

Coast Capital LIFE swims offered 3-4 times a year

We partner where possible to provide low or no cost programming. le) Movie in the Park, Slide into Summer, Kent Canada Days, Halloween Spooktacular

semi-annual free swims and skates

public skating is a free program that is sponsored by the Local Rotary club

Public swims, skates and fitness room

sponsored swim and skates and special events

Sponsored Swims, Community Festivals, Partner lead programs (e.g. free swimming lessons by swim clubs)

40 Free public swims for example

Seniors Light Tour

free swims

Provide the details of your subsidy/access program/policy.

Response

Count

28 responses

<http://saanich.ca/parkrec/community/life.html> this link has all the information on the program, what is required and who is eligible. It is called the LIFE program (Leisure Involvement for Everyone) and essentially clients can either get 50% off an annual pass or 52 free drop ins at any regional centre (City of Victoria, Saanich, Westshore, Oak Bay, Esquimalt and CRD (Panorama and SEAPARC in sooke). Every municipality also offers other discounts unique to them and only usable in their municipality. Saanich offers items such as 50% off programs, free Summer Playground weeks, childminding and a few more.

People on income assistance can apply to be on Leisure Access Program as indicated above. our facility also offers 1 free swim and 1 free skate every week.

One low cost or free programs is offered per season per demographic

Family Drop in - FREE

Floor hockey for children - \$2

Indoor walking - \$1

Push all subsidy inquires to our community resources society

As noted above

A max annual benefit per person of a 26 visit access pass and 75% subsidy credit for program registrations to a maximum value of \$125.00. Alternatively a maximum annual benefit per person of a 52 visit access pass. Based on year running August 1 - July 15th, program benefits reduce each quarter. Benefits on account at end of benefit year are removed and applicant's must re-apply to renew.

http://www.newwestpcr.ca/about_us/grants-fees-and-financial-assistance

Mon to Fri 11am - 1 pm \$6.25

Tue and Fri after 6pm 50%off

Earlybird and Night Owl before 8:30am and after 9pm \$6.25

Leisure Access Pass holders get 75% discount off swim rates. Currently looking to expand so they also receive free transit.

This past summer we offered a \$20.00 pass for all children and youth in order to increase attendance in our facilities during the summer months. The program was very successful.

1-year pass upon approval. Program is for RDCK residents. Program is for individuals and families whose combined gross income falls within or below "Low Income" levels recognized by Stats Canada.

We are in the process of revising the current program.

50% reduction in cost of non cosponsored programs (1 per season per person) and 50% discount on admission fees.

We have a regional LIFE program for low income that entitles the user to 52 drop in visits year and 50% discount on 1 course per term that are applicable

discount on 1 course per term that are applicable.

The TRIP or the Town of Comox Recreation Inclusion Pass offers each family member five free drop-ins to the fitness studio or recreation programs and four programs (each program is usually 3-4 months in duration) per year at 50% off.

Our policy is currently under development and is expected to be adopted before the end of 2014.

Once a year they can apply for a Life membership in which they receive a \$40 credit/adult and \$60 credit/child that can be used towards programs or swim passes. They also receive a 52 punch pass membership for drop in programs, the passes can be used regionally at other rec centres.

Annual discount (fifty percent) to District programs and facility pass purchase, based on before tax low-income cut-offs for rural communities through the Canadian Council on Social Development Centre for institutions and Economic Performance and Revenue Canada. Individuals / families must show proof of residency and either a Ministry of Employment Income Assistance Stamp OR notice of Income Tax Assessment, Child Tax Credit or other government approved documentation. Annual low-income cut-offs are reviewed annually.

The program provides low income families and individuals in our community with an opportunity to participate in recreation programs. Up to 50% off general admission to the Aquatic Centre, Arena and Fitness Centre including all drop-in programs accessed by general admission only. The program is designed for individuals and families whose combined gross income falls within or below the "low income" levels recognized by Statistics Canada. To continue in the program, participants must reapply each year.

we are developing a policy which would include a budget.

. ACCESS TO RECREATION PROGRAMS

This policy has been established to provide the economically challenged citizens in our community an opportunity to participate in recreation programs. Interested persons are to meet with the Deputy Director of Leisure Services, Shaun O'Neill, 250 632 8955 in order to access this program. Application can be for one or more family members. The Deputy Director and the applicant will determine the best method of access to the Leisure Economic Access Policy Program based on proof of employment insurance or the combined family household income.

2. WHO IS ELIGIBLE?

Low Income Individuals/Families

Only residents of Kitimat and Kitamaat Village may apply. Post secondary students are not eligible. To be eligible, an individual/families must provide documentation showing they fall within the "Low Income Cut Off Levels" as recognized by Statistics Canada or provide evidence that their income is solely derived from employment insurance or disability insurance. The low income levels below are based on combined gross family income.

Adult Hockey Discount

Residents of Kitimat and Kitamaat Village may apply for a 50% discount on ice fees when playing for an adult hockey league. Post secondary students are not eligible. Individuals must be on employment insurance at the time of registration in the hockey league. For each individual in the program, their league will receive a discount on the ice rental invoice equal to the reduction of ice fees charged to the individual.

CONFIDENTIALITY

Information gathered is treated as confidential.

4. HOW OFTEN DO I NEED TO APPLY?:

Each participant in the program will be issued a Recreation ID Card.

The Recreation ID card will be valid until June 1st of each year.

To continue in the program, the participants must meet with the Deputy Director of Leisure Services to review eligibility for the following year.

For a confidential appointment, phone 250 632 8955 and ask for the Deputy Director of Leisure Services.

5. WHAT CAN I APPLY FOR?:

Up to 50% off any recreation program offered exclusively by the District of Kitimat Leisure Services Department (swim lessons, fitness classes, general programs, workshops). Material costs are extra.

Up to 50% off the regular price of memberships for access to public programs such as swimming, skating, open gym and weight room.

40% off a regular drop in admission or purchase of 12 economy tickets.

Each person on the program receives 3 no charge drop-ins which are good for public swimming, open gym, public skating or the weight room.

Challenged person: A person who is unable to use the facilities without assistance.

Assistant to a challenged person: A person who is assisting someone who is unable to use the facilities without assistance.

1. Physio Swim

Citizens with permanent or temporary disabilities may contact the Physiotherapy Department of the Kitimat General Hospital for referral to the Physio Swim. Those referred are permitted 10 free passes per year to the Physio Swim at Sam Lindsay Aquatic Centre, Monday through Friday from 11:30 am - 1:00 pm.

2. Living Well Program

Eligible clients will receive 10 complimentary drop in sessions or a one-time 50% discount on a three month membership. Clients can also access an activity based program for a 50% discount during the Fall and Winter

program seasons to a maximum of two programs. Active clients of the Living Well Program may contact program staff @ 250 632-8313 on Wed between 8 am - noon & Thurs 8 am- 4 pm.

3. Public Program Access

It is recognized that the physically/mentally challenged population in our community may be accompanied by able-bodied persons to ensure that public programs provide a fulfilling and wholesome experience.

Challenged person: Receive memberships at 50% off or 40% off regular admission fees.

Assistant/Parent/Caregiver to a challenged person: Receive free access to facilities while assisting a challenged person.

Where the challenged person is 4 years of age or younger the assistant/parent/caregiver will be charged an adult drop-in fee (subsidies apply).

The website has most of the information: <http://www.surrey.ca/culture-recreation/1773.aspx>

LIFE - Leisure Involvement for Everyone partnered with Regional District. Providing activities for low income families.

Recreation Opportunity Coupons:

Recreation Opportunities coupons are distributed through agencies in the community for use by individuals and families in financial need to assist them in accessing facilities and programs. Coupons may be used for admission to Parkinson Recreation Centre, H2O Aquatic & Fitness Centre, PRC Aqua fit classes, drop-in basketball, public skating and babysitting services. Recreation Opportunities funding can also be used for a discount on membership and program registration up to \$50.

www.kamloops.ca/arch

HEART - Helping Everyone Access Recreation Today

1 free admission / week for one year.

Discounts of program registration

Referrals for Ministry of Employment and Family Services or

Proof of financial assistance or

proof of gross low income set by Stats Canada

verified applicants are eligible for 50% off swim/skate admissions: 25% off Swim Lessons: 50% off Recreation programs. Limited spaces available

Council Policy No. 06-015 states: Residents shall be provided with a mechanism for accessing subsidies which incorporates confidentiality, dignity, privacy and easy access.