“CivicSolutions” is a comprehensive web site design, hosting, and management system designed specifically to meet the needs of local governments.

An initiative of CivicInfo BC, a non-profit local government information service in British Columbia, the CivicSolutions system was developed in partnership with Number 41 Media, a leading BC web design firm. It is simply the easiest, most affordable way to create a dynamic and visually appealing window to your community.

Proceeds from the sale of CivicSolutions are used to help fund CivicInfo BC’s free information services, which may be accessed through our portal web site at www.civicinfo.bc.ca.

Our Production Values

CivicInfo BC and its partners believe that local government web sites should focus on the needs of three core groups: citizens, business, and visitors. Site functionality and usability are key. The use of technology and special effects should be appropriate for the site’s audience. Our sites are designed to be accessible to everyone through all major web browsers, to users with disabilities, and to those with low-bandwidth Internet connections.

Our pledge to you:

- We promise exceptional service and support.
- We promise fair pricing.
- We promise to work collaboratively with you to meet your specific needs.
- We promise to build on your suggestions and ideas.
- We promise to use proceeds to support information sharing and collaboration between BC local governments.

About CivicInfo BC

CivicInfo BC has been serving British Columbia’s local government sector since 1999. We are a non-profit local government information service, operated by a partnership of 9 professional associations and government agencies. Our members include 167 local governments across the province.

The model on which CivicInfo BC operates is co-operative. All our partners and our members have a direct say in our governance and our operations. As CivicInfo BC belongs to BC local governments, so too does CivicSolutions.
About CivicSolutions

The CivicSolutions system has been designed to make managing a local government web site virtually worry-free. We offer the following:

- **Site Design Services.** With the CivicSolutions, local governments can choose from one of our professional, customizable templates, or we will design a custom site designed specifically for your organization. If desired, existing designs can also be used.

- **Web Content Management.** Our content management tools are very easy to use – no computer knowledge or training required! Choose only the tools you want. CivicSolutions a very flexible system, as you can add new tools as required, or drop tools if you no longer need them.

- **Security.** Your site is backed up on a daily basis, and back-ups are stored securely. In addition, your site will be located in a facility with multi-stage security measures, fire suppression systems, battery backup systems, and a heavy-duty diesel electric generator that can run for indefinite periods of time.

- **Domain name management.** We will register your new domain name, or transfer your existing one.

- **E-mail Addresses.** Need new e-mail addresses? We can help. New e-mail addresses can be included free when you choose to use the CivicSolutions system.

- **Site Statistics.** Track how your site is being used.

- **World-Class Connection to the Internet.** Your web server will have multiple OC3 connections to the Internet, which is simply the best service available to ensure quality, high-speed connections.

- **Quality Support.** CivicInfo BC and Number 41 Media promise quality support for those using the CivicSolutions system. Basic support services are included with your purchase, and higher level support and training is available upon request.

- **Fair Pricing.** CivicInfo BC recognizes that local governments have limited budgets, and we are committed to keeping your costs low. We firmly believe that our product is second to none, and that it offers the best value for your money.

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For a price quote, please contact CivicInfo BC at “info@civicinfo.bc.ca”,
If you ever find a lower price for the same services, call us at 250-383-4898.
Key to the CivicSolutions package is the powerful, easy to use content management system. We are pleased to offer you a choice of tools from the list below:

1. **Documents**
   Manage your bylaws, agendas, minutes, reports, and more! Our document tool allows you to create customized, fully searchable libraries on your web site. Upload documents in their original format (.pdf, .doc), or choose to use an html document generator.

2. **News Room**
   Let the public know what’s happening! Post press releases instantly.

3. **Events**
   Showcase information about what’s happening in your community.

4. **Job Postings**
   Post career opportunities. Upon request, an on-line application system is also available.

5. **Public Notices**
   Post any public notice quickly and easily.

6. **Council and Staff Contact Directory**
   Make names, phone numbers, and e-mail addresses easily available.

7. **Business Directory**
   A tool for listing contact information for local business.

8. **Frequently Asked Questions**
   Reduce the number of phone calls in your office by making the most frequently asked questions available on your site. Change the questions and answers as you see fit.

9. **Survey & Public Opinion**
   A web-based tool for collecting basic public feedback.

10. **Links**
    Link to other sites your audience may be interested in visiting.

11. **Newsletter**
    Easily manage a newsletter subscriber list.

12. **Photo Gallery**
    Showcase pictures from your community.
CivicSolutions Benefits

There are many benefits to using the CivicSolutions package, a few of which are listed below:

1. CivicSolutions is a first-class package, without a high price tag. Operating on a mySQL platform, local governments are not responsible for huge license fees, keeping the cost low.

2. CivicSolutions saves time. Even those with little or no computer knowledge can use CivicSolutions to update a web site quickly and easily.

3. CivicSolutions helps reduce security worries, providing secure hosting, data-backups, constant site monitoring, and more.

4. Web sites managed using CivicSolutions have multiple redundant, high-bandwidth Internet connections, helping to ensure they are always up.

5. Proceeds from the sale of CivicSolutions will be used to enhance CivicInfo BC’s information services, which benefits all local governments.
Optional Services

The following optional services are available in addition to the core CivicSolutions package.

Intranet Service
Do you have confidential documents, meant only for staff and elected officials? Even if you choose not to use CivicSolutions for your public website, it can still be used to manage secure, private intranets. If you are interested in using the CivicSolutions system for your intranet, call 250-383-4898, or e-mail “info@civicinfo.bc.ca” to arrange for a custom quote.

Quickscribe On-line Option
In response to suggestions from local governments, we are pleased to partner with Quickscribe Services to offer “Quickscribe Online” at a discounted rate to CivicSolutions subscribers. For those who wish to use CivicSolutions tools for a corporate intranet, Quickscribe Online can be easily incorporated with the system.

For nearly 20 years, Quickscribe has been a reputable supplier of affordable local government legislation in British Columbia. With Quickscribe Online, you can instantly access up-to-date legislation and regulations through the web. This powerful reference tool is updated daily to ensure subscribers have access to the most current and reliable information available.

Through this partnership with Quickscribe, CivicSolutions clients can create a service package that truly meets all their administrative and operational needs.

For details about Quickscribe Online, and the CivicSolutions discount, please contact Mike Pasta at “info@quickscribe.bc.ca”, or call 250-727-6978.

Custom Internet Applications
Audio. Video. Mapping Applications. Electronic forms. Basic e-government services. Every local government has a different need, and every project is unique. When you choose to use CivicSolutions, we would be glad to talk about your needs, and work with you to find an appropriate solution.
We believe you will be pleasantly surprised to learn how little the CivicSolutions system costs. For a price quote, or if you have questions about the system itself, please contact:

CivicInfo BC

737 Fort Street
Victoria, BC
V8W 2V1
Phone: 250-383-4898
Fax: 250-383-4879
E-mail: info@civicinfo.bc.ca